

CHFA 282—Network Infrastructure Upgrades (Purchase and Installation)—Questions and Answers as of February 14, 2025:

Question: Will CHFA accept equivalent hardware that meets or exceeds proposed equipment in the Bill of Materials?

Answer: CHFA will review all responses received and evaluate according to the criteria identified in the RFP.

Question: Is the company that provided the assessment excluded from bidding on the implementation?

Answer: The company that provided the assessment is not excluded from bidding. All responses will be evaluated based on the evaluation criteria set forth in the RFP.

Question: The following item cannot be ordered in the quantity of 1.

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Answer: If there is a minimum quantity that must be ordered, the respondents should provide pricing for the minimum number that can be ordered.

Question: Can you please provide shipping and delivery F.O.B. destination information and any special delivery instructions.

Answer: Hardware should be shipped to CHFA, 999 West Street, Rocky Hill, CT 06067 Monday through Friday between 8:30 a.m. and 4:30 p.m. (excluding state holidays).

Question: Is submitting a bid for the fiber cabling a requirement? Can firms submit proposals for some but not all of the sections?

Answer: Firms can submit pricing for one or more of the following: 1) equipment, 2) cabling upgrade, and/or 3) installation services.

Question: Will CHFA consider a separate award for fiber cabling?

Answer: Depending on the responses received, CHFA may or may not consider a separate award for fiber cabling.

Question: Can CHFA provide a floor plan, including square footage?

Answer: CHFA will not be providing a floor plan. There was an opportunity for a physical site visit. The total square footage of the building is approximately 49,200 over three floors.

Question: Is the implementation of FortiNAC required and in the scope for this RFP. .

Answer: As indicated in the RFP, CHFA conducted a complete assessment and analysis of its current IT network and infrastructure, and the recommended equipment is included in the Bill of Materials attached to the RFP. CHFA will review and evaluate all recommendations submitted.

Question: Could you provide an estimated quantity of network switches, firewalls, access points, servers, and storage devices required?

Answer: Please see the Bill of Materials attached to the RFP.

Question: How many locations or floors will require infrastructure upgrades?

Answer: Infrastructure upgrades are required at our single location (999 West Street, Rocky Hill CT) across all 3 floors.

Question: Is there a specific timeline or phased approach CHFA would like vendors to follow for installation and implementation?

Answer: While CHFA will work with the selected vendor in defining the approach, the installation and implementation is expected to start as soon as mutually agreeable with the selected vendor.

Question: Are there any existing vendor preferences (e.g., Dell, Cisco) for hardware procurement?

Answer: Please see the Bill of Materials attached to the RFP for suggested hardware.

Can you provide any details on the current network topology, or the age of the equipment being replaced?

Answer: CHFA will not be providing details on the network topology. There was an opportunity for a physical site visit.

Question: Are there any special security or access requirements for our installation team?

Answer: There are no special security or access requirements.

Question: Will CHFA require formal staff training on new equipment and management software?

Answer: Yes.

Question: What is the estimated date of installation? What are the hours of installation?

Answer: As soon as mutually agreeable. Hours of installation are from 8:30 a.m. to 4.30 p.m. Monday through Friday, with the exception of CHFA's holidays.

Question: Will IT staff be testing connectivity?

Answer: Yes.

Question: Do union or prevailing wages apply?

Answer: Neither apply.

Question: Is this a new installation or replacing existing cabling?

Answer: This is a replacement/upgrade of existing cables.

Question: What will the cabling be used for?

Answer: Please refer to the RFP for details.

Question: Has a site survey been completed?

Answer: Yes.

Question: Will a lift be required for installations over 15 feet? Is there a lift onsite that will be accessible to the engineer during installation?

Answer: A lift will not be required.

Question: What is the wall type (sheetrock, concrete, brick, etc.)?

Answer: Sheetrock.

Question: What is the ceiling type (drop ceiling, sheetrock, concrete)?

Answer: Drop ceiling.

Question: How many cable runs are needed?

Answer: There was an opportunity for a physical site visit.

Question: What type of cables are needed (CATs, CAT6, fiber)?

Answer: Please refer to the RFP for this information.

Question: Will conduit be needed?

Answer: There was an opportunity for a physical site visit.

Question: For fiber runs, has a site survey been completed?

Answer: There was an opportunity for a physical site visit.

Question: For fiber runs, what is the distance needed?

Answer: There was an opportunity for a physical site visit.

Question: What is the fiber connection type (LC/SC/ST)? Please include information on connection types for both ends.

Answer: Please refer to the RFP for this answer.

Question: Are any of these outdoor cables?

Answer: No outdoor cables are needed.

Question: Is trenching required?

Answer: No trenching is required.

Question: Does any cabling need to be removed?

Answer: Existing cabling will be replaced/removed.

Question: Is there a location onsite to dispose of removed cabling?

Answer: Selected vendor(s) should remove and dispose the cabling offsite.

Question: Please provide certification level required, if any.

Answer: Please refer to the RFP for this answer.
